

B7 DENIALS REGARDING ACCREDITATION

On July 5, 2011 an error in the supplier file information provided to the DME MACs caused all DME claims to deny as if a supplier was not accredited. This is the error message on your Explanation of Benefits (EOB):

B 7 – This provider was not certified/eligible to be paid for this procedure/service on this date of service.

CMS, NSC and the DME MAC's are working to correct the error in their computer software.

Medicare has begun to suspend the claims instead of processing them for potentially incorrect denials on 7/15/11.

Jurisdictions A, C & D will identify the impacted claims and initiate an adjustment for the automatic correction of the denials. Usually all 4 Jurisdictions follow the same rules governed by CMS. We are waiting for confirmation from Jurisdiction B. Please keep track of your EOB to confirm that this step has been taken. If SureFit processes your claims, please let us know if we need to resubmit these claims for you.

Please check our website for updates on when the claims will start to process.

IMPORTANT REMINDER

Medicare <u>requires</u> that measurements be taken of your patient's feet each year to dispense shoes and inserts.

