



### **What is the SureFit+ Program?**

A: SureFit+ is an online only program, available to all SureFit customers – no subscription or formal agreement needed. SureFit+ DME products purchased online are an additional 5% off and all other DME products on surefitlab.com are an additional 2% off. Discounts will be applied instantaneously in the shopping cart on surefitlab.com.

### **How does SureFit+ affect my pre-established discount agreement?**

A: The SureFit+ program is designed to be a supplemental incentive that is applied to your pre-established discounted price. Please note that discounts are NOT applied to the list price.

Example: A SureFit customer has a pre-established discount agreement of 10%. For an item with a list price of \$100, this customer's price on the online store would be \$90. If the product is a SureFit+ DME product, the additional 5% discount is then applied to the \$90, and the final price would be \$85.50.

If the product is a Non-SureFit+ DME product, the 2% online discount will be applied, and the final price would be \$88.20. The additional discounts will only be applied if purchased on surefitlab.com.

### **Can I receive the 5% and 2% discounts if I place an order over the phone?**

A: The SureFit+ program is for online purchases only. Therefore, the discounts will not apply to orders placed over the phone.

### **Can I receive the 5% and 2% discounts on the same order?**

A: Yes. If you purchase SureFit+ DME products and Non-SureFit+ DME products in the same order on surefitlab.com, a 5% discount will be applied to the SureFit+ DME products in your order, and a 2% discount will be applied to the non-SureFit+ DME products in your shopping cart.

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**What if I can't find what I'm looking for in the SureFit catalog?**

A: SureFit ensures that the DME products included in the program meet the highest standards including clinical acceptance, availability, and value to the end user.

Still can't find what you're looking for? All DME products outside of the SureFit+ program are an additional 2% off when purchased on [surefitlab.com](http://surefitlab.com).

**What types of products are included in the SureFit+ program?**

A: SureFit+ consists of hundreds of high-quality DME products from the brands you know and trust.